

## General Conclusions and Recommendations for Follow-Up

### Resettlement Framework and Resettlement Country Programmes

#### *Expand European Resettlement Capacity and Interventions*

- As the EU makes progress with establishing a ‘Common European Asylum System’ (CEAS), more effort will need to be made to expand the external dimension; sharing the responsibility for refugee protection with third countries, which host a majority of the world’s refugees. A tangible gesture of offering additional resettlement places must be considered in this context.
- The number of EU countries involved in resettlement must be increased and existing resettlement efforts expanded. Continued engagement and leadership of the European Commission will be essential to encouraging Member States to offer (or increase) resettlement places, as well as undertaking coordinated actions and initiatives with States to further define and implement joint programmes.
- Consideration could be given to joint EU resettlement selection missions, enabling direct involvement with fewer resources. In this scenario, new resettlement countries could benefit from the logistical arrangements, infrastructure and expertise of other Member States, during the start-up phase of the programme or through long-standing arrangements.
- The incentives included in the European Refugee Fund (ERF) for the resettlement of vulnerable groups, such as women at risk, unaccompanied minors and persons with serious medical needs, are welcomed. However, elderly refugees should also receive special consideration. Given the modest funding levels, it is recommended that the available funding should focus on piloting new and innovative reception and introduction programmes for these groups, with full consultation and participation of the non-governmental sector.
- The Regional Protection Programmes (RPP) are at present the only instrument incorporating comprehensive approaches to attaining durable solutions for refugees, including resettlement. The pilot projects under implementation are limited in terms of scope, linkages with development instruments, financing and target countries; future projects should be less limited in these aspects.
- Consideration needs to be given to expanding joint EU resettlement initiatives, in the context of RPPs or through other instruments, to respond effectively to emergency refugee situations, including the strategic use of resettlement in situations with large influxes of refugees.

- As part of the ongoing pilot RPPs in the Western Newly Independent States (WNIS) and Tanzania, Member States are urged to respond to calls made by UNHCR and the European Commission to offer resettlement to refugee groups identified within the framework of these projects.

### *Pursue Resettlement within a Comprehensive Approach to Durable Solutions for Refugees*

- Resettlement is one of several tools for addressing protection needs in regions of refugee origin. A comprehensive approach towards the range of durable solutions is required in these countries and must involve long-term development assistance inputs.
- Resettlement must never be seen as negating the right to seek/enjoy asylum in Europe, nor as the only way to address protection needs of refugees in regions of refugee origin.

### *Maximise the Value of NGOs as Resettlement Partners in Europe*

- Resettlement is a coordinated activity undertaken in partnership with resettlement countries, UNHCR, NGOs and other actors. It includes a variety of specific processes, from the identification in the field of refugees in need of resettlement, to screening, processing, reception and integration. Existing consultation processes such as the Annual Tripartite Consultations on Resettlement should be applied to the European dialogue.
- NGO engagement in resettlement processes should be increased, from pre-departure (e.g. selection and cultural orientation) to post-arrival (e.g. reception and integration) to respond effectively to refugees' needs.
- It is recommended that inter-European NGO partnerships be expanded, to capitalise on existing expertise and exchange best practice. NGO collaboration in this project has demonstrated the value of identifying good practices in resettlement partnerships with governments.
- There are already several examples of good practice in resettlement NGO partnerships with governments at the local level. Consultations between local authorities and exchange of good practice should become institutionalised to allow for mainstreaming of good practice throughout the country.
- As part of the effort to advocate for and expand resettlement to new EU countries, it is vital that there should exist a clear understanding about the meaning, intent and role of resettlement. Stakeholder debates in countries considering—and undergoing training for—programmes on resettlement as a protection tool have proved useful in enhancing this understanding.

## Recommendations for the Resettlement Process

### *UNHCR Resettlement Operations*

- In addition to increasing UNHCR's resettlement capacity, deployments are an important tool for fostering the transfer of information between resettlement field operations and refugee-receiving countries. For NGOs and government officials of European countries, especially emerging resettlement countries, deployments of personnel offer a unique way to gain resettlement experience in countries of first asylum and offer unique possibilities for understanding the complexity of refugee protection.
- It is essential for UNHCR to ensure that resettlement staff are equipped with the tools necessary to identify and submit refugees for resettlement, in addition to ensuring the efficacy and professional management of the resettlement process.

### *Selection of Refugees by European Resettlement Countries*

- States are recommended to make their resettlement programmes more flexible to allow for more effective responses to protect refugees who are most at risk.
- A dossier submission programme offers an important and flexible protection mechanism and should be a component of existing and new European resettlement programmes, particularly for emergency, urgent and medical cases.
- Participation of non-governmental actors in the selection process can facilitate a more effective sharing of information regarding refugee protection and reception needs, as well as constructive participation and transparency in related decision-making.
- There are no published statistics that associate the application of integration potential criteria with higher degrees of integration of resettled refugees. Governments wishing to ensure the integration of refugees could do so by developing high-quality and targeted reception and integration services which take account of specific vulnerabilities.

### *Preparing Reception through Selection and Cultural Orientation*

- Pre-departure cultural orientation constitutes the beginning of the integration process for refugees and is an important ingredient in the continuum of resettlement services. Employment of professional trainers, as well as involvement by former refugees in delivering cultural orientation, should be seen as two key elements in such programmes.

## Starting a New Life: Models and Approaches in Europe

- Member States should ensure that individuals being resettled are accorded refugee status, or a similar status with the same benefits and rights accorded to refugees, upon admission to the country. A permanent residency status is key to the provision of this durable solution and provides the security and stability needed to reconstruct lives in a new home country.
- Reception and integration services should provide adequate levels of support to resettled refugees, taking account of their particular vulnerabilities. Specialised refugee services can be an important element of integration services; however, they should be time-limited and foster autonomy, independence and interaction with the local community.
- The perception of limited capacity (particularly in housing) among individual municipalities to welcome and integrate refugees has been cited as an obstacle to expanding resettlement quotas or to acceptance of certain refugee profiles. States should, in consultation with municipalities and other civil society actors, identify resources to increase the capacity of municipalities to provide reception and integration services, including services to refugees with special needs.
- Given the variation in national policies regarding geographical placement of resettled refugees within European countries and the potential effect on integration outcomes, it is recommended that an analysis be conducted of current placement procedures to municipalities, including an examination of secondary movements.
- Non-governmental agencies bring to the table broad social networks and associated resources and are often better placed to provide services to resettled refugees. As such, States, municipalities and NGOs themselves should examine which aspects of reception and integration services NGOs could be actively involved in.
- Volunteer efforts by local communities in reception and integration activities complement professional services provided by NGOs and municipal authorities and create important support networks for refugees, among individuals, services and organisations.
- It is crucial that civil society institutions speak out to correct misinformation and to provide positive input regarding refugee resettlement, including the benefits that refugees can bring to communities.
- There is a need for more academic research in the field of economic self-sufficiency—and integration of resettled refugees in general—and for more exchange of practices regarding reception and integration assistance to vulnerable groups. At a European level, sharing experiences and 'lessons learned' in the field of integration of resettled refugees should be piloted, in order to promote better understanding of the links between service provision and integration outcomes.

## References for Resettlement Programmes

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